

### Remarks

Claims 1-6, 24 and 25 remain in the application for consideration of the Examiner with claims 7-23 and 26-28 standing withdrawn from consideration.

Reconsideration and withdrawal of the outstanding objections and rejections are respectfully requested in light of the above amendments and following remarks.

Applicant respectfully submits that the specification is free from minor errors.

The examiner objected to the shading of figure 3.

Attached herewith is a proposed drawing correction for figure 3.

Claims 2 and 5 were rejected under 35 USC § 112, second paragraph as being indefinite.

By the instant amendment, claims 2 and 5 were amended to take into consideration the helpful comments of the examiner.

It is respectfully submitted that claims 2 and 5 are full compliance with 35 USC § 112.

Claims 1-6, 24 and 25 was rejected under 35 USC § 103 as being unpatentable over Pugliese in view of Video;

These rejections are respectively traversed.

It is respectfully submitted that Pugliese does not disclose or suggest the presently claimed invention including the agent and the client view and listen to the alternative product and the corresponding voiceover simultaneously by using a graphical user interface(GUI); and receiving client input.

Pugliese discloses that the merchant has the ability to send data (web pages or search results) to a shopper during a video session.

Applicants agree with the examiner that Pugliese does not disclose voiceover.  
Furthermore, Pugliese does not disclose the GUI.

It is respectfully submitted that Voice does not disclose or suggest the presently claimed invention including the agent and the client view and listen to the alternative product and the corresponding voiceover simultaneously by using a graphical user interface(GUI); and receiving client input.

Voice does not disclose the GUI.


In light of the above amendment, it is respectfully submitted that Claims 1-6, 24 and 25 are patentably distinct.

In light of the above, it is respectfully submitted that the present application is in condition for allowance, and notice to that effect is respectfully submitted.

While it is believed that the instant response places the application in condition for allowance, and should the Examiner have any further comments or suggestions, it is requested that the Examiner contact the undersigned in order to expeditiously resolve any outstanding issues.

If the Examiner should have any questions, Applicant's legal representative can be contacted at 214-893-8886.

Respectfully submitted;



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